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BRITISH EUROPEAN
SPECIALTY TOURS

www.BESTConcertTours.com

REGISTRATION CONTRACT AND ENROLLMENT FORM

MICHAEL O'NEAL SINGERS ITALY TOUR 2004

Michael O'Neal, Director

Please complete and return this form to British European Specialty Tours, Ltd. with your deposit as listed below in order to secure your place on the tour. Make all checks payable to British European Specialty Tours or BEST. Future payments are listed below and on the itinerary brochure and should be sent directly to BEST. Completion of the registration contract indicates that the undersigned participant(s) (and/or parents/guardians) has (have) read and understood the official itinerary brochure and the registration contract including the cancellation and refund policy on reverse. **ALL ADDITIONS, CANCELLATIONS AND CHANGES MUST BE CONVEYED TO B.E.S.T. IN WRITING AND CANNOT BE PROCESSED BY TELEPHONE. NO CHANGE OF ANY KIND CAN BE ACCEPTED WITHIN SIXTY DAYS OF DEPARTURE.** (Optional Travel, Trip Cancellation and Health Insurance forms are available from BEST or your group's leader)

If B.E.S.T. provides air travel, those wishing Flight Deviations or Land Only participation must attach a completed Flight Deviation/Land Only Request Form with the appropriate remittance. Please note the regulations regarding Flight Deviations and that extra charges may be assessed by the airline for any flight variances.

Luggage Restriction: Coach luggage capacity dictates each person be limited to one suitcase no larger than 62" (W+H+D). Due to limited space in coach overhead bins, carry-ons should be no larger than a book-bag.

A deposit in amount of \$350 is due on or before October 1, 2003 (Return this form with your deposit)

PAYMENT SCHEDULE: \$350 due on or before Oct. 20, Nov. 20, Dec. 20, 2003; Jan. 20 and Feb. 20, 2004. The final balance is due on or before Mar. 20, 2004.

Land-only prices range from \$1631 to \$1784. Details are on the itinerary, which is considered part of this contract.

This schedule assumes you are using BEST's air arrangements, if you are NOT, please deduct \$100 per payment, excluding the deposit

PLEASE PLACE THE APPROPRIATE 2 LETTER CODE (FROM LIST BELOW) INTO THE BOX TO THE RIGHT OF EACH INDIVIDUAL'S NAME.

Choir Member = CM

Staff/Chaperone = SC

Family member/Friend = FF

By signing below I/we state that I/we have read the itinerary and contract (including the back of this sheet), understand and agree to their contents (including the cancellation policy).

LEGIBLY PRINT FULL LEGAL NAME(S): (As on passport. This is very important!)	Signature: if under 18 yrs. old, parent must sign below	Date signed: mm/dd/yy	Age at time of tour:	Code:
1.				
2.				
3.				
4.				
Street Address:	City:	State:	Zipcode:	
Home Phone (with area code):	Work Phone (with area code):	E-Mail Address:		
Roommate's name, if known:	Emergency Contact (Name, relationship & phone number):			

By signing below, I agree to be financially responsible for any minor (17 years old and under) listed above, and furthermore attest that I am a parent or guardian of all minors listed above.

Print Name

Signature

Date

AIR: The availability of seats at APEX and other discount fares is limited. Occasionally demand exceeds supply and airlines are unable to confirm reservations according to our specifications. In these cases BEST finds the best routing that will fit the dates and destination of the itinerary. In some cases, in order to obtain fares that fit into the package price, reservations may be confirmed on flights that require a change of planes or a circuitous routing. APEX reservations must be made and tickets paid for in full and issued a minimum of 21 days prior to departure. Minimum ticketing requirements for group space vary by airline and must be fulfilled as much as forty-five days prior to departure. BEST may purchase and order the issuance of the tickets at any time after the participant's account has accrued sufficient funds. If you cancel your reservation for any reason after a contract with the airlines has been initiated, a cancellation fee applies. If you must change your return flight for any reason after a contract with the airlines has been initiated, a penalty and a higher airfare could apply. "Fuel-adjustment" surcharges billed to BEST after the ticket purchase will be passed on to tour participants. BEST is not responsible for excess baggage and equipment charges levied by the airlines at check-in or any other time. If you plan to check oversized cases or have any questions concerning possible excess baggage charges, please contact the air carrier at the airport of your departure where decisions of this nature are made.

AIR DEVIATIONS: Those wishing flight deviations must complete a FLIGHT DEVIATION FORM and a check for \$50 or \$75 per household following the same flight itinerary. (Requests received within 120 days of departure must submit a check to B.E.S.T. for \$120 per person or \$150 per household.) This is a NON-REFUNDABLE deviation research fee that covers the cost of deviation research expenses regardless of whether the passenger accepts the deviation arrangements made by B.E.S.T. and does not cover any additional charges assessed by the airline. Deviations are only available for the return date. Participants who wish to travel before the group departure or return from a city different than the group's return city must participate on a land only basis and complete a LAND ONLY REQUEST FORM.

LAND-ONLY: Those wishing to participate on a land only basis must complete a LAND ONLY REQUEST FORM and submit it to B.E.S.T. Requests processed within thirty days of the published tour deposit date will be processed free of charge. Requests received from thirty days following the published tour deposit date to one hundred twenty days before departure will be assessed a \$50 per person fee. Changes to land only status within one hundred twenty days of departure will be assessed a \$120 fee (plus any air cancellation penalty). The same fees are charged to add back to the group air roster (plus any additional air costs charged by the airline). If your tour is quoted as a package price with air included, land only participants must pay the final land-only price (tour package price less actual air fare) and any earlier land-only quotes may not be accurate due to changing costs. (After land-only tour prices have been quoted, it may be necessary to seek a lesser airfare due to increased land costs.) This is not applicable if your tour was originally quoted as land-only with air cost added at a later date. It is the responsibility of land-only participants to meet the group, and the participant must pay any travel expense incurred to meet the group. Land only participants must make their own arrangements to travel to the airport for their return flight if the time or location of the return flight is not closely related to the group's return. It is possible that the group booking can be changed to an earlier or later flight at any time by the airlines to satisfy commercial demand.

PRICES: All rates are based on tariffs and currency exchange rates in effect at the time the tour was planned, a minimum of twin/double occupancy and a minimum number of paying participants and are subject to change. Please refer to the back of your official tour itinerary for more details.

PAYMENT: The published tour payment schedule must be adhered to in all cases to assure the accommodations and attractions as listed. Participants two or more payments delinquent will be removed from the tour roster by BEST and will forfeit the non-refundable portion of the deposit in addition to any cancellation fees applicable if within one hundred twenty days of departure. (See "Cancellation" below.)

HOTELS: The deluxe class designation denotes upper-class hotels wherein all rooms have private facilities unless otherwise stated in the official brochure. It is possible that single rooms may be available at an additional charge. Requests for all single rooms must be made IN WRITING within thirty days (30) of registration. Use of a single room requires the payment of a single supplement. Dormitory lodging usually means shared facilities.

ROOMMATES: Roommates should be indicated on the Registration Contract; however, we understand that this might not be possible at this early date. Unless otherwise indicated on your tour itinerary, the group tour price is based on the minimum use of twin and double-bedded rooms, two persons in a room. Any use of a single room requires the payment of a single supplement. This includes those who request a single room and those who must occupy a single room due to lack of a roommate.

CANCELLATION/REFUND: CANCELLATIONS MUST BE RECEIVED IN WRITING (NO EXCEPTIONS) All monies will be refunded if the tour is cancelled by B.E.S.T. or if you cancel as an individual IN WRITING at least one-hundred twenty (120) days prior to departure (exceptions: a portion of the initial deposit is designated a non-refundable registration and handling fee on the official itinerary. If air tickets have been purchased, airline cancellation penalties apply. Some accommodations require full non-refundable prepayment upon booking.) Cancellations received between one-hundred and twenty (120) and ninety-one (91) days prior to departure will be subject to an additional \$300 per person cancellation fee in addition to the non-refundable portion of the deposit and any applicable air penalties. Cancellations received between ninety (90) and sixty-one (61) days before departure will be assessed an additional \$400 per person cancellation fee in addition to the non-refundable portion of the deposit and any applicable air penalties. Any cancellations received less than sixty (60) days prior to departure will be assessed the full amount of the cost of the tour less any airfare refund. Persons more than two payments delinquent that are removed from the tour roster by BEST are subject to the above cancellation penalties including forfeiture of all monies paid if within sixty days of departure. No refund will be made for unused services or tour features, including hotel accommodations, admissions and air transportation after the start of the tour. If the tour must be cancelled by B.E.S.T. due to terrorist activity, acts of war or severe political unrest, the operator will refund all funds that can be recovered. NOTE: Some monies cannot be recalled from our suppliers (i.e., hotel deposits, coach deposits and/or prepaid admissions). Trip cancellation/health insurance is recommended and information is available from the group leader or B.E.S.T. If the entire tour is cancelled by the organization for which the tour was designed after deposits have been received and permission has been given to B.E.S.T. to secure concerts, workshops, lectures, lodging and other events specified in the itinerary but before (or after) one hundred-twenty days before departure, B.E.S.T. is entitled to receive compensation for the time and work performed at the rate of (# of Participants) x (# of Tour Days) x (# of Major Concerts) x \$6.

RESPONSIBILITY: B.E.S.T. shall be responsible for providing the services outlined in this brochure. It is understood that concerts, workshops and other specially arranged events included in the itinerary cannot be confirmed until deposits are received and authority has been given BEST to negotiate these events. Should a concert venue not be available, a suitable replacement will be secured. The participant waives any claim against British/European Specialty Tours for any injury, damage, loss, accident for any cause, to person or property due to any act of negligence of any hotel, coach company, driver or any other persons rendering any of the services or accommodations included in the itinerary. The participant waives any claim against BEST for expenses incurred for medical emergencies, illnesses and hospitalization. Trip cancellation/health insurance is strongly encouraged and is available from BEST. BEST cannot be held responsible for lost lodging, meals or other tour features including extra expenses due to weather, strikes, disruption of advertised transportation schedules, air or coach delays, cancellations or any other causes beyond their control and cannot be responsible for loss, damage or theft of participant's baggage or personal items. BEST reserves the right to decline, accept, remove or retain a participant as a member of the tour at any time. If a participant is removed from the tour, a proportionate refund will be made from all recoverable monies. Unforeseen conditions, concert availability and scheduling problems may necessitate tour changes and the right is reserved to make such changes or withdraw the tour as advisable. If a tour is cancelled by B.E.S.T., the company will have no responsibility beyond the refund of all recoverable monies paid by the participant as stated in the above cancellation policy. Tour applicants assume full acceptance of the conditions set forth above.